

Data Protection Policy

Overview

Welcome to www.pools.shop! Get an idea of how your personal data is processed when visiting our platform, utilising our online shop or conducting any other business with us. (Art 13, Art 14 GDPR; § 96 Paragraph 3 Austrian Telecommunications Act (TKG)).

Which Information is Processed When You Visit Our Platform?

The following data may be processed when you visit our platform:

- Browser type
- Operating system
- Country
- Date, time and duration of the visit when accessing the platform
- Partially masked IP address and pages visited on our website including the entry and exit pages
- Payment data entered for the purpose of using the online shop
- Contact details entered for the purpose of using the online shop
- Data that you enter via a contact form
- Email address
- Newsletter dispatch
- Telephone number
- Date of birth (for products containing alcohol)
- Purchased products

Processing the previously mentioned data is justified by the interest of operating our platform (Art. 6 Paragraph 1 Point f GDPR)

We may be required to disclose your data to the following parties in order to operate our platform and online shops:

Recipient of the data	Purpose of data processing	Legal basis for data processing	Registered office	Basis for transmission to a third country	User affected
Hetzner Online GmbH	Website hosting	Predominantly legitimate interests (Art. 6 Para 1 Point f GDPR)	Germany	Within the EEA	Website User
AWS EMEA SARL	Newsletter dispatch	Consent according to Art. 6 Paragraph 1 Point a GDPR	Luxembourg	Within the EEA	Customers
Sendinblue GmbH	Newsletter dispatch	compliance according to Art. 6 Para 1 Point f GDPR	Germany	Within the EEA	Customers
Adyen N.V.	Processing of online transactions	Predominantly legitimate interests (Art. 6 Para 1 Point f GDPR)	Netherlands	Within the EEA	Customers
Klarna Bank AB (publ)	Processing of online transactions	Predominantly legitimate interests (Art. 6 Para 1 Point f GDPR)	Sweden	Within the EEA	Customers
SIX Payment Services Ltd	Processing of online transactions	Predominantly legitimate interests (Art. 6 Para 1 Point f GDPR)	Switzerland	Outside the EEA (adequacy decision according to Art 45 GDPR)	Customers from Switzerland (country of delivery)
Amazon Payments Europe s.c.a.	Processing of online transactions	Predominantly legitimate interests (Art. 6 Paragraph 1 Point f GDPR) Contractual obligation (Art. 6 Para 1 Point b GDPR)	Luxembourg	Within the EEA	Customers
Freshworks Inc	Processing of customer enquiries	Processor (Art. 28 GDPR)	USA	Standard data protection clause according to Art 46 GDPR	Website User & Customers
Bamboo HR LLC	Compliant applicant management	Processor (Art. 28 GDPR)	USA	Standard data protection clause according to Art 46 GDPR	Applicants for Niceshops GmbH

Overview of the "Technical" Cookies We Use

The data mentioned above is stored using so-called "cookies". Cookies are text files stored on your computer that enable user behaviour analysis based on your visit to our website. Cookies are used to recognise and temporarily save data pertaining to the website user. We only use cookies to the extent necessary to communicate with you via the platform.

These technical cookies are activated as soon as you visit our platform.

The following cookies are used on our platform on the basis of our predominantly legitimate interest (Art. 6 Paragraph 1 Point f GDPR):

Name	Purpose of processing	Duration of storage	Country of residence of the recipient
shopcart	Stores the selected products on the website in order to shop at a later date.	Session	Austria
S	A server classification is made to prepare the website.	Session	Austria
NICEID	The user is anonymously identified on the server which helps with fraud detection, among other things.	Session	Austria
consent_cookie	Stores all cookies and cookie options that have been accepted	10 years	Austria

About Advertising Cookies

In addition to using "technical cookies" as described above, we also utilise so-called advertising cookies ("statistical cookies"). These advertising cookies make it possible to better understand and evaluate your interests. With the help of advertising cookies, we can combine your browsing behaviour beyond the boundaries of our website with data sourced from other websites. This allows us to better understand the user's interests and address them on a more personalised level.

We respect that not all the users browsing our website are in agreement with the use of cookies. Therefore, your data is only processed with respect to advertising cookies if you agree to it (Art. 6 Paragraph 1 Point a GDPR). Consent can be revoked at any time, whereby the data processing carried out up until the time of the revocation remains warranted.

These advertising cookies are only activated once consent has been given.

Name	Purpose of processing	Duration of storage	Registered office	Purpose of disclosure
uid	Marketing purposes	1 year	France	The information collected is used to personalise advertising placements.
uid	Marketing purposes	1 year		The information collected is used to personalize advertising placements.
mdrds_vid	Marketing purposes	1 year	Germany	The information collected is used to personalize advertising placements.
mdrds_nin_668	Marketing purposes	Session	Germany	The information collected is used to personalize advertisements.
fr	Marketing purposes	90 days	USA	The information collected is used to personalize advertisements.
fatm_vid	Marketing purposes	1 year	USA	The information collected is used to personalize advertisements.
fatm_nin_660	Marketing purposes	1 day	USA	The information collected is used to personalize advertising placements.
cvt	Marketing purposes	14 days	Austria	Use of remarketing campaigns
_uetvid	Marketing purposes	16 days	Austria	Use of remarketing campaigns
_uetsid	Marketing purposes	1 day	Austria	Use of remarketing campaigns

_hjid	Experience improvements	1 year	Malta	Improvement of the user experience through more precise data on browsing behaviour
_hjTLDTTest	Experience improvements	Session	Malta	Improvement of the user experience through more precise data on browsing behaviour
_hjAbsoluteSessionInProgress	Experience improvements	Session	Malta	Improvement of the user experience through more precise data on browsing behaviour
_gid	Statistical purposes	1 day	Austria	Statistical traceability of browsing behaviour
_gcl_au	Statistical purposes	90 days	Austria	Statistical traceability of browsing behaviour
_ga	Statistical purposes	2 years	Austria	Statistical traceability of surfing behaviour
_fbp	Marketing purposes	90 days	Austria	Use of remarketing campaigns
__Secure-3PSIDCC	Detection of logged-in users	1 year	USA	Detection of logged-in Google accounts
__Secure-3PSID	Detection of logged-in users	2 years	Ireland	Detection of logged-in Google accounts
__Secure-3PSID	Detection of logged-in users	2 years	USA	Detection of logged-in Google accounts
__Secure-3PAPISID	Detection of logged-in users	2 years	USA	Detection of logged-in Google accounts
__Secure-3PAPISID	Detection of logged-in users	2 years	Ireland	Detection of logged-in Google accounts
SSID	Marketing purposes	2 years	USA	Use of remarketing campaigns
SIDCC	Marketing purposes	1 year	USA	Use of remarketing campaigns
SID	Marketing purposes	2 years	USA	
SEARCH_SAMESITE	Marketing purposes	6 months	USA	
SAPISID	Marketing purposes	2 years	USA	Use of remarketing campaigns
NID	Marketing purposes	1 year	Ireland	Use of remarketing campaigns
NID	Marketing purposes	6 months	USA	Use of remarketing campaigns
MUID	Marketing purposes	1 year	USA	Use of remarketing campaigns
HSID	Marketing purposes	2 years	USA	Use of remarketing campaigns
DV	Marketing purposes	Session	USA	
APISID	Marketing purposes	2 years	USA	
AID	Marketing purposes	1.5 years	USA	
_fw_crm_v	Contact option	1 year	Ireland	Onsite chat option

When Do We Process Your Data for Business Transactions?

While conducting business with you, we process contractual data (executing our contractual relationship with you, pre-contractual obligations, billing of services, dispatch of documents, communication for the execution of the contract) and legal obligations (legally required storage within the scope of Section 132 BAO, Federal Fiscal Code) (Art. 6 Paragraph 1 Point b and c GDPR), as well as data used for our legitimate interests or for the legitimate interests of third parties (Art. 6 Paragraph 1 Point f GDPR), such as:

- Data used for the internal administration and management of your business transaction (e.g. processing your business transaction, forwarding your business transaction to various departments, filing, archiving purposes, correspondence)

- Data used for the purpose of direct advertising (e.g. postage, emailing, customer satisfaction surveys, congratulatory letters, statistical evaluations); You can object to the processing of your data for direct marketing purposes.
- Data used for law enforcement and in defence of legal claims

Your data is used only to the extent required. Processing your data serves to initiate, maintain and process your business transaction. If you do not provide us with the data we require, we will not be able to process your business transaction.

How Long Will Your Data Be Stored?

We will only store your data for as long as is necessary to fulfil the purposes for which we collected your data. Statutory retention requirements must be taken into account during this time period (for example, for tax purposes, contracts and other documents regarding our contractual relationship are generally kept for a period of seven years (Federal Fiscal Code, § 132 BAO)). In justified individual cases, for example, to assert and defend legal claims, we can store your data for up to 30 years after our business relationship has ended.

We store data from interested parties for up to three years from the time the interested party has last contacted us.

Who May Obtain Your Data?

Over the course of our business relationship, it may be necessary for us to transfer your data to the following recipients:

Recipient of the data	Purpose of data processing	Legal basis for data processing	Registered office	Basis for transmission to a third-party country
Logistics service provider	Shipment of orders	Legal obligation (Art. 6 Para 1 Point c GDPR)	Generally EEA - but also third-party countries in exceptional cases	If outside the EEA - Art. 49 Paragraph 1 Point b and e GDPR

Collection of Data From Other Sources (Art. 14 GDPR)

Over the course of a business relationship, it is necessary to make enquiries regarding the business partner. This is done only to the extent necessary. In this context, data can be accessed and processed from the following sources:

Source	Publicly available?	Data affected	Purpose / Reason
Company website	Yes	Contact / structural data	Contacting us for business purposes

Do We Use Automated Decision-Making or Profiling (Art. 13 (2) Point f GDPR)?

No automated decision-making takes place on our website. Over the ordering process, however, it is possible that the respective payment service provider uses profiling to detect fraud.

What rights do you have with regard to data processing?

Provided that the legal requirements are met, you have the right to:

- request information about what type of data we process (see Art. 15 GDPR).
- request amendments to or completion of incorrect or incomplete data (see Art. 16 GDPR).
- have your data deleted (see Art. 17 GDPR).
- object to the processing of your data that is necessary to safeguard your legitimate interests or that of a third party. This applies, in particular, to the processing of your data for advertising purposes.
- receive a copy of the data you provided in a structured, prevalent and machine-readable format.

If we process your data on the basis of your consent, you have the right to revoke this consent at any time via email. This does not affect the legality of the data processing that has taken place up to this point in time (Art. 7 (3) GDPR).

What are Your Rights of Appeal?

If, contrary to expectations, your right to the lawful processing of your data is violated, please contact us via post or email. We will do our best to handle your request immediately. However, you also have the right to lodge a complaint with the supervisory authority responsible for data protection.

How Can You Contact Us?

If you have any further questions about how your data is processed, please feel free to contact our data protection coordinator using the contact details below.

Responsible Parties

The person responsible in respect to Art. 4 Z 7 GDPR is:

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Graz Regional Court for Civil Matters

District Commission Southeast Styria

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